### **SOUTH DAKOTA ELECTRIC RATE BOOK - SDPUC NO. 2**

### **CUSTOMER SERVICE FORMS**

Section No. 8

No. 8 No. 1

5th Revised Sheet No.

Canceling 4th Revised Sheet No. 1

The Company's standard customer service forms are listed below. Copies of the forms are shown on the following sheets in the order listed.

<u>Item</u>	Sheet No.	
Standard Customer Bill Form	8-2	-
Standard Customer Bill Back	8-2.3	-
Reminder Notice Bill Form	8-3	-
Automatic Payment Plan Customer Bill	8-4	_
Disconnect Notice Bill Form	8-5	
Electric Service Agreement	8-7	_
Electric Service Agreement for Peak Controlled Service		-
Electric Service Agreement for Energy Controlled Service		-
Customer Deposit Slip	8-14	ı
Landlord-New Occupant Application	8-15	ı
Overhead Service Form		ı
Underground Service Form		ı
Underground Gas And-Or Electric Distribution Agreement		ı
Residential Underground Service Contract		ı
Statement of Work Requested	8-25	ı

Date Filed: 11-29-18 By: Christopher B. Clark Effective Date: 01-22-19

President, Northern States Power Company, a Minnesota corporation

### STANDARD CUSTOMER BILL FORM

Section No.

8

6th Revised Sheet No. 2

Canceling 5th Revised Sheet No.



NORTHERN STATES POWER COMPANY			PAGE 1 of 4	
SERVICE ADDRESS	ACCOUNT N	IUMBER	DUE DATE	
JOHN E. CUSTOMER	51-123456	51-1234567890-1		
MARTHA W. CUSTOMER 1234 SIDUX FALLS AVENUE	STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE	
SIDUX FALLS, SD 00000-0000	0123456789	MM/DD/YYYY	\$00.00	

### YOUR MONTHLY ELECTRICITY USAGE



### QUESTIONS ABOUT YOUR BILL?

See our website: xcelenergy.com Email us at: customerservice@xcelenergy.com

Call Mon - Fri 7 a.m.-7 p.m. or Sat 9 a.m.-5 p.m. Please Call: 1-800-895-4999 Hearing Impaired: 1-800-895-4949 1-800-687-8778

> XCEL ENERGY EAU CLAIRE WI 54702-0008

min hann Shiften Youling

Or write us at:

### SUMMARY OF CURRENT CHARGES (detailed charges begin on page 2)

Electricity Service	MM/DD - MM/DD 000 kWh	\$00.00
Current Charges		\$00.00
ACCOUNT BALANCE		

#### Previous Balance As of MM/DD \$00.00 Payment Received Check MM/DD -\$00.00 CR Balance Forward \$00.00 Current Charges \$00.00 \$00.00 Amount Due

### INFORMATION ABOUT YOUR BILL

Thank you for your payment.



ACCOUNT NUMBER	DUE DATE	AMOUNT DUE	AMOUNT ENCLOSED
51-1234567890-1	MM/DD/YYYY	\$00.00	

To avoid a late pay charge of 1% of the unpaid balance, nt of total amount m e received by due date. Make your check payable to XCEL ENERGY.

		NO	VEM	BER		
S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	"			

90 FP 1 B 1 1 A 10061 10061 \*\*5 DGT Esta Hadhetta distra Historia di admeta d JOHN E. CUSTOMER, MARTHA W. CUSTOMER ADDRESS LINE 2 ADDRESS LINE 2 ADDRESS LINE 3 ADDRESS LINE 4 1234 SIOUX FALLS AVENUE SIOUX FALLS, SD 00000-0000

termination of charge and terminated XCEL ENERGY P.O. BOX 9477 MPLS, MN 55484-9477

003077310 00977701910003077310324

(Continued on Sheet No. 8-2.1)

11-29-18 By: Christopher B. Clark Date Filed: Effective Date: 01-22-19

President, Northern States Power Company, a Minnesota corporation

Order Date: 01-22-19 Docket No. EL18-052

### STANDARD CUSTOMER BILL FORM (Continued)

Section No. 8

4th Revised Sheet No. 2.1

Canceling 3rd Revised Sheet No.



CUSTOMER MESSAGING

			1943E 2 of 4	
SERVICE ADDRESS	ACCOUNT N	ACCOUNT NUMBER		
JOHN E. CUSTOMER	51-123456	51-1234567890-1		
MARTHA W. CUSTOMER 1234 SIOUX FALLS AVENUE	STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE	
SIDUX FALLS, SD 00000-0000	0123456789	MM/DD/YYYY	\$00.00	

SERVICE ADDRESS: 1234 SIOUX FALLS AVENUE, SIOUX FALLS, SD 00000-0000 NEXT READ DATE:  $\mbox{MM}/\mbox{DD/YY}$ 

### ELECTRICITY SERVICE DETAILS

PREMISES NUMBER: 1234567890 INVOICE NUMBER: 1235689

METER READING INFORMATION						
METER NUMBER: 0000000000 Read Dates: MM/DD/YY - MM/DD/YY (90 Days)						
DESCRIPTION	CURRENT READING	PREVIOUS READING	USAGE			
Total Energy 00000 Estimate 00000 Actual 000 kWh						

ELECTRICITY CHARGES	RATE: R	RATE: Residential Service			
DESCRIPTION	USAGE	UNIT	RATE	CHARGE	
Basic Service Chg				\$00.00	
Energy Charge Winter	0000	kWh	\$0.000000	\$00.00	
Energy Charge Summer	0000	kWh	\$0.000000	\$00.00	
Fuel Cost Charge	0000	kWh	\$0.000000	\$00.00	
TmissnCostRecovery	0000	kWh	\$0.000000	\$00.00	
EnviroCostRecovery	0000	kWh	\$0.000000	\$00.00	
DSM Factor	0000	kWh	\$0.000000	\$00.00	
Infrastructure Rider	0000	kWh	\$0.000000	\$00.00	
Interim Rate Adj				\$00.00	
Subtotal				\$00.00	
City Tax			00.00%	\$00.00	
State Tax			00.00%	\$00.00	
Total				\$00.00	

CUSTOMER MESSAGING

(Continued on Sheet No. 8-2.2)

By: Christopher B. Clark Date Filed: 11-29-18 01-22-19 Effective Date:

President, Northern States Power Company, a Minnesota corporation

### STANDARD CUSTOMER BILL FORM (Continued)

Section No. 8

2.2

2nd Revised Sheet No.

Canceling 1st Revised Sheet No.



CUSTOMER MESSAGING

			19400 2 01 4	
SERVICE ADDRESS	ACCOUNT N	IUMBER	DUE DATE	
JOHN E. CUSTOMER	51-123456	51-1234567890-1		
MARTHA W. CUSTOMER 1234 SIOUX FALLS AVENUE	STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE	
SIOUX FALLS, SD 00000-0000	0123456789	MM/DD/YYYY	\$00.00	

SERVICE ADDRESS: 1234 SIOUX FALLS AVENUE, SIOUX FALLS, SD 00000-0000 NEXT READ DATE:  $\mathsf{MM}/\mathsf{DD}/\mathsf{YY}$ 

### **ELECTRICITY SERVICE DETAILS**

PREMISES NUMBER: 1234567890 INVOICE NUMBER: 1235689

METER NUMBER: 000000000 Read Dates: MM/DD/YY - MM/DD/YY (00 Days)						
DESCRIPTION	CURRENT READING	PREVIOUS READING	USAGE			
Total Energy	00000 Estimate	00000 Actual	000 kWh			
FLECTRICITY CHARGES BATE D. 11 4 10 1						

ELECTRICITY CHARGES	RATE: Residential Service			
DESCRIPTION	USAGE	UNIT	RATE	CHARGE
Basic Service Chg				\$00.00
Energy Charge Winter	0000	kWh	\$0.000000	\$00.00
Energy Charge Summer	0000	kWh	\$0.000000	\$00.00
Fuel Cost Charge	0000	kWh	\$0.000000	\$00.00
TmissnCostRecovery	0000	kWh	\$0.000000	\$00.00
EnviroCostRecovery	0000	kWh	\$0.000000	\$00.00
DSM Factor	0000	kWh	\$0.000000	\$00.00
Infrastructure Rider	0000	kWh	\$0.000000	\$00.00
Interim Rate Adj				\$00.00
Subtotal				\$00.00
City Tax			00.00%	\$00.00
State Tax			00.00%	\$00.00
Total				\$00.00

CUSTOMER MESSAGING

Date Filed: 11-29-18 By: Christopher B. Clark 01-22-19 Effective Date:

President, Northern States Power Company, a Minnesota corporation

### STANDARD CUSTOMER BILL FORM BACK

Section No. 8

5th Revised Sheet No. 2.3

Canceling 4th Revised Sheet No.

### IMPORTANT PHONE NUMBERS

Electric Emergencies: 800 895 1999 24 hours, 7 days a week Residential Customer Service:\* 800 895 4999 7 a.m.-7 p.m., Mon.-Fri. 9 a.m.-5 p.m., Sat. 900,481,4700 Business Solutions Center:\* 8 a.m.-5 p.m., Mon.-Fri. TTD/TTY 800 895 4949 24 hours, 7 days a week Call Before You Dig 811 24 hours, 7 days a week

### IMPORTANT ADDRESSES

General Inc Xcel Energy Xcel Energy PO Bax 8 PO Box 9477 Minneapolis, MN 55484-9477 Eau Claire, WI 54702-0008 Please include stub for faster processing. xcelenergy.com

### **ABOUT YOUR ELECTRIC RATES**

### Basic Service Charge

Fixed monthly charge for certain fixed costs (metering, billing, maintenance, etc.)

### Demand Charge

Charge to commercial and industrial customers for the fixed costs of the electric capacity required to meet the peak electric loads on Xcel Energy's system. The charge, which is adjusted seasonally, applies to the highest 15 minute kW demand during the billing period.

### Demand Side Management

South Dakota Public Utilities Commission-approved tariffs allow Xcel Energy to recover costs of energy efficiency and load management programs.

### Energy Charge

Charge per kWh of electric usage to recover the variable costs of producing energy.

### **Environmental Cost Recovery**

South Dakota law allows Xcel Energy to recover the costs of significant environmental improvements at three of Xcel Energy's fossil fuel power plants.

#### **Fuel Cost Charge**

Charge per kWh to recover the costs of fuel needed to run Xcel Energy's generating plants, as well as the cost of purchasing energy from other suppliers.

One kilowatt-hour (kWh) is a unit of electrical usage. One kWh equals 1,000 watts of electricity used for one hour. This is enough electricity to light a 100-watt light bulb for 10 hours.

Intrastructure Rider
South Dakota Public Utilities Commission-approved tariffs allow Xcel Energy to recover costs of eligible capital projects and property taxes not otherwise recovered in rates.

### Transmission Cost Recovery

South Dakota law allows Xcel Energy to recover costs associated with new investments in the electric transmission system necessary to deliver electric energy to customers.

### GENERAL INFORMATION

### Estimated Bills

Xoel Energy attempts to read meters each month. If no reading is taken, we estimate your month's bill based on your past use.

### City Fees

A fee some cities impose that Xcel Energy collects from customers and pays directly to the city.

### **Electronic Check Conversion**

When you pay your bill by check, in most cases Xcel Energy will use your check information to make a one-time electronic debit from your checking account on the day we receive your check. There are no fees for this electronic conversion. In all other cases we will process your check.

### Governing Regulatory Agencies

The South Dakota Public Utilities Commission regulates this utility and are available for mediation. SDPUC: 500 E. Capitol Ave., Pierre, SD 57501-5070 - 800.332.1782 http://puc.sd.gov/

### Late Payment Charge

Xcel Energy will assess a late payment charge on unpaid amounts two working days after the due date. The late payment fee is 1% of the unpaid balance.

### Payment Responsibility

If the name on the front of your bill is not that of a person or business who has payment responsibility, call Xcel Energy at 800.895.4999.

Further information is available to customers upon request at the \*address above.

### PAYMENT OPTIONS Learn more at x celenergy.com/payment

### Standard Payment Options: (No fees apply)

- My Account/eBill/Mobile App View/pay your bill, view energy usage and access account information.
- Auto Pay Automatically pay your bill directly from your bank account. Please note the actual bank debit date may be one or more days following such date based on the bank's practice.
- . Bank View and Pay View and pay your bills online through a third-party vendor.
- Pay By Phone Make your payment by phone from your checking or savings account by calling 900.995.4999.
- . Pay By Mail Return the enclosed envelope and attached bill stub with your payment. Apply proper postage.

Other Payment Options (Third-Party Fees will apply. Xcel Energy does not collect nor benefit from these fees.)

- . Credit/Debit Card Payment Pay with your credit or debit card electronically in My Account/eBill/Mobile App, or by calling 888.747.1523. A processing fee is charged for each credit/debit card payment.
- Pay Stations Pay your bill in-person at a location near you. A processing fee is charged for payments made at a pay station.

Learn more at xcelenergy.com> My Account

By: Christopher B. Clark Date Filed: 11-29-18 Effective Date: 01-22-19

President, Northern States Power Company, a Minnesota corporation

Order Date: 01-22-19 Docket No. EL18-052

<sup>\*</sup>Register any inquiry or complaint at the above.

### REMINDER NOTICE BILL FORM

Section No. 8

5th Revised Sheet No. 3

Canceling 4th Revised Sheet No. 3



#### 

### YOUR MONTHLY ELECTRICITY USAGE

S O N D J F	
Daily Averages	Last Year This Year
Temperature	CP CP
Electricity kWh	000 000
Electricity Cost	\$00.00 \$00.00

### QUESTIONS ABOUT YOUR BILL?

See our website: xcelenergy.com Email us at: customerservice@xcelenergy.com

Call Mon - Fri 7 a.m.-7 p.m. or Sat 9 a.m.-5 p.m. Please Call: 1-800-895-4999 Hearing Impaired: 1-800-895-4949 Español: 1-800-887-8778 Or write us at: XCEL ENERGY

XCEL ENERGY PO BOX 8 EAU CLAIRE WI 54702-0008

TO THE PROPERTY AND ADDRESS AN

### Your Account is Overdue - Please Pay Immediately

SUMMARY OF CURRENT CHARGES (detailed charges begin on page 2)				
Electricity Service Non-Recurring Charges/Credits	MM/DD - MM/DD 000 kWh	\$00.00 \$00.00		
Current Charges		\$00.00		

### ACCOUNT BALANCE

Previous Balance	As of MM/DD	\$00.00
No Payment Received		\$00.00
Balance Forward		\$00.00
Current Charges		\$00.00
Amount Due		\$00.00

### INFORMATION ABOUT YOUR BILL

Just a reminder about the past due balance on your account. If you have already sent a payment, thank you. Otherwise, please call 1-800-895-4999 to confirm the status of your account.



To avoid a late pay charge of 1% of the unpaid balance, payment of total amount must be received by due date. Make your check payable to XCEL ENERGY. NOVEMBER

S M T W T F S
1 2 3 4 5 6
7 8 9 10 11 12 13
14 15 16 17 18 19 20
21 22 23 24 25 26 27

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### (Continued on Sheet No. 8-3.1)

Date Filed: 11-29-18 By: Christopher B. Clark Effective Date: 01-22-19

President, Northern States Power Company, a Minnesota corporation

### **REMINDER NOTICE BILL FORM (Continued)**

Section No. 8

2nd Revised Sheet No. 3.1

USAGE

Canceling 1st Revised Sheet No.



			PROE 2 of 4	
SERVICE ADDRESS	ACCOUNT N	ACCOUNT NUMBER		
JOHN E. CUSTOMER	51-123456	51-1234567890-1		
MARTHA W. CUSTOMER 1234 SIDUX FALLS AVENUE	STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE	
SIOUX FALLS, SD 00000-0000	0123456789	MM/DD/YYYY	\$00.00	

SERVICE ADDRESS: 1234 SIOUX FALLS AVENUE, SIOUX FALLS, SD 00000-0000 NEXT READ DATE: MM/DD/YY

CURRENT READING

### ELECTRICITY SERVICE DETAILS

PREMISES NUMBER: 1234567890 INVOICE NUMBER: 1235689

METER NUMBER: 0000000000

DESCRIPTION

CL	JS	TO	M	ER
N A E	0	cΛ	CI	NIC

Total Energy	00000 Estimate		000000 Ac	tual		000 kWh
ELECTRICITY CHARGES	RATE: Residential Service					
DESCRIPTION		USAGE	UNIT	RATE		CHARGE
Basic Service Chg						\$00.00
Energy Charge Winter		0000	kWh	\$0.0000	000	\$00.00
Energy Charge Summer		0000	kWh	\$0.0000	000	\$00.00
Fuel Cost Charge		0000	kWh	\$0.0000	000	\$00.00
TmissnCostRecovery		0000	kWh	\$0.0000	000	\$00.00
EnviroCostRecovery		0000	kWh	\$0.0000	000	\$00.00
DSM Factor		0000	kWh	\$0.0000	000	\$00.00
Infrastructure Rider		0000	kWh	\$0.0000	000	\$00.00
Interim Rate Adj						\$00.00
Subtotal						\$00.00
City Tax				00.00%		\$00.00
State Tax				00.00%		\$00.00
Total						enn nn

Read Dates: MM/DD/YY - MM/DD/YY (00 Days)

PREVIOUS READING

CUSTOMER MESSAGING

(Continued on Sheet No. 8-3.2)

Date Filed: 11-29-18 By: Christopher B. Clark Effective Date: 01-22-19

President, Northern States Power Company, a Minnesota corporation

### **REMINDER NOTICE BILL FORM (Continued)**

Section No. 8

2nd Revised Sheet No. 3.2

Canceling 1st Revised Sheet No. 3.2





			PAGE 3 of	
SERVICE ADDRESS	ACCOUNT N	IUMBER	DUE DATE	
JOHN E. CUSTOMER	51-123456	51-1234567890-1		
MARTHA W. CUSTOMER 1234 SIOUX FALLS AVENUE	STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE	
SIOUX FALLS, SD 00000-0000	0123456789	MM/DD/YYYY	\$00.00	

### NON-RECURRING CHARGES / CREDITS DETAILS

Total	\$00.00
Late Charge Assessed	\$00.00
DESCRIPTION	CHARGE

### INFORMATION ABOUT YOUR BILL

April is the first month you start seeing signs of spring. Days grow longer, cherry blossoms bloom, the grass turns greener and Earth Day is upon us. Fellow earthlings, get inspired: take care of our planet and your bank account with our value-driven, energy-saving programs and safety tips.

CUSTOMER MESSAGING

> CUSTOMER MESSAGING

Date Filed: 11-29-18 By: Christopher B. Clark Effective Date: 01-22-19

President, Northern States Power Company, a Minnesota corporation

### **AUTOMATIC PAYMENT PLAN CUSTOMER BILL FORM**

Section No.

8

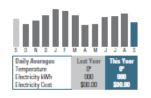
4th Revised Sheet No.

Canceling 3rd Revised Sheet No.



SERVICE ADDRESS	ACCOUNT N	IUMBER	DUE DATE	
JOHN E. CUSTOMER	51-123456	51-1234567890-1		
MARTHA W. CUSTOMER 1234 SIDUX FALLS AVENUE	STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE	
SIOUX FALLS, SD 00000-0000	0123456789	MM/DD/YYYY	\$00.00	

### YOUR MONTHLY ELECTRICITY USAGE



### QUESTIONS ABOUT YOUR BILL?

See our website: xcelenergy.com Email us at: customerservice@xcelenergy.com

Call Mon - Fri 7 a.m.-7 p.m. or Sat 9 a.m.-5 p.m.
Please Call: 1-800-895-4999
Hearing Impaired: 1-800-895-4949
Español: 1-800-687-8778

Or write us at: XCEL ENERGY

PO BOX 8 EAU CLAIRE WI 54702-0008

TOTAL NAMES AND ADDRESS AND AD

STIMMADY OF CURRENT	CHARGES	(dotailed	charmos ho	ain on page	21

Electricity Service	MM/DD - MM/DD 000 kWh	\$00.00
Current Charges		\$00.00

### ACCOUNT BALANCE

Previous Balance	As of MM/DD	\$00.00
Payment Received	Auto Pay MM/DD	- \$00.00 CR
Balance Forward		\$00.00
Current Charges		\$00.00
Amount Due		\$00.00

### INFORMATION ABOUT YOUR BILL

Thank you for your payment.



ACCOUNT NUMBER	DUE DATE	AMOUNT DUE	AMOUNT ENCLOSED
51-1234567890-1	MM/DD/YYYY	\$00.00	Automated Bank Payment

Your bill is paid through an automated bank payment pla



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### (Continued on Sheet No. 8-4.1)

Date Filed: 11-29-18 By: Christopher B. Clark Effective Date: 01-22-19

President, Northern States Power Company, a Minnesota corporation

### **AUTOMATIC PAYMENT PLAN CUSTOMER BILL** (Continued)

Section No.

8

2nd Revised Sheet No. 4.1

USAGE

4.1

Canceling 1st Revised Sheet No.



			HNSt Z of 4
SERVICE ADDRESS	ACCOUNT N	UMBER	DUE DATE
JOHN E. CUSTOMER	51-123456	7890-1	MM/DD/YYYY
MARTHA W. CUSTOMER 1234 SIOUX FALLS AVENUE	STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE
SIDUX FALLS, SD 00000-0000	0123456789	MM/DD/YYYY	\$00.00

SERVICE ADDRESS: 1234 SIOUX FALLS AVENUE, SIOUX FALLS, SD 00000-0000 NEXT READ DATE: MM/00/YY

CURRENT READING

**ELECTRICITY SERVICE DETAILS** 

PREMISES NUMBER: 1234567890 INVOICE NUMBER: 1235689

METER NUMBER: 0000000000

DESCRIPTION

CUSTOMER	
MESSAGING	

lotal Energy	00000 Estimate		UUUUU A	tual		UUU KWh
ELECTRICITY CHARGES	RATE: Residential Service					
DESCRIPTION	U	SAGE	UNIT	RATE		CHARGE
Basic Service Chg						\$00.00
Energy Charge Winter	0	000	kWh	\$0.0000	000	\$00.00
Energy Charge Summer	0	000	kWh	\$0.0000	000	\$00.00
Fuel Cost Charge	0	000	kWh	\$0.0000	000	\$00.00
TmissnCostRecovery	0	000	kWh	\$0.0000	000	\$00.00
EnviroCostRecovery	0	000	kWh	\$0.0000	000	\$00.00
DSM Factor	0	000	kWh	\$0.0000	000	\$00.00
Infrastructure Rider	0	000	kWh	\$0.0000	000	\$00.00
Interim Rate Adj						\$00.00
Subtotal						\$00.00
City Tax				00.00%		\$00.00
State Tax				00.00%		\$00.00
Total						\$00.00

Read Dates: MM/DD/YY - MM/DD/YY (00 Days)

PREVIOUS READING

CUSTOMER MESSAGING

(Continued on Sheet No. 8-4.2)

Date Filed: 11-29-18 By: Christopher B. Clark Effective Date: 01-22-19

President, Northern States Power Company, a Minnesota corporation

# **AUTOMATIC PAYMENT PLAN CUSTOMER BILL** (Continued)

Section No. 8 2nd Revised Sheet No. 4.2

Canceling 1st Sheet No. 4.2



			PRGE 3 0F 4
SERVICE ADDRESS	ACCOUNT N	IUMBER	DUE DATE
JOHN E. CUSTOMER	51-123456	7890-1	MM/DD/YYYY
MARTHA W. CUSTOMER 1234 SIOUX FALLS AVENUE	STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE
SIOUX FALLS, SD 00000-0000	0123456789	MM/DD/YYYY	\$00.00

### INFORMATION ABOUT YOUR BILL

April is the first month you start seeing signs of spring. Days grow longer, cherry blossoms bloom, the grass turns greener and Earth Day is upon us. Fellow earthlings, get inspired: take care of our planet and your bank account with our value-driven, energy-saving programs and safety tips.

CUSTOMER MESSAGING

> CUSTOMER MESSAGING

Date Filed: 11-29-18 By: Christopher B. Clark Effective Date: 01-22-19

President, Northern States Power Company, a Minnesota corporation

### **SOUTH DAKOTA ELECTRIC RATE BOOK - SDPUC NO. 2**

### **DISCONNECTION NOTICE BILL FORM**

Section No.

8

4th Revised Sheet No. 5

Canceling 3rd Revised Sheet No.



Northern States Power Company d/b/a Xcel Energy P.O. Box 947

Mpls., MN 55484-9477 1-800-895-4999 TDD 1-800-895-4949

MM/DD/YYYY

Service Address:

Account Number:

### DISCONNECTION NOTICE And Statement of Customer Rights and Information

Dear

Your electricity will be disconnected if we do not receive a payment from you or if you do not take immediate steps to remedy your past due balance.

- You can avoid disconnection by taking one of the following steps:

  Paying your past due amount אַרַעָּירְעָרָעִי Note that this amount DOES NOT include your current month's bill.
- Making payment arrangements with us by MM/DD/YYYY

Please contact us immediately at 1-800-895-4999 if you feel you have received this in error, if payment has already been made, to make the required payment or to set payment arrangements. Full payment must be received or arrangements must be made by the due date or your service will be disconnected without further notice.

If your service was disconnected for nonpayment you must contact Xcel Energy to issue a reconnection order, which are typically completed the FOLLOWING BUSINESS DAY. There will be a reconnection charge added to your next month's bill. Your service will only be turned on during BUSINESS HOURS Monday through Friday 8:00 a.m. to 5:00 p.m.

You may appeal any disputed claims on or befor MM/DD/YYYY to the Public Utilities Commission located at the Capitol Building Pierre, South Dakota 57501 or via phone at 1-800-332-1782.

We look forward to working with you to resolve this situation.

Sincerely,

Xcel Energy

RETAIN UPPER PORTION WHEN MAILING PAYMENT

DISCONNECTION NOTICE

ES POSIBLE QUE EL PRESENTE AVISO NO REFLEJE LOS ÚLTIMOS PAGOS

Your Account Number	Due Date	Please Pay	Amount Enclosed
	Mon. DD, YYYY	\$000.00 Thank You!	

Please Return This Portion With

----- manifest line -----

րակիրակարկիրը կերկիկիրը հանրակինությերը վեր

լուՄյումբըիկոյիկՄկՍդիՄՈՒՈՐՄՈՒյիդՄկյի XCEL ENERGY

0 BOX 9477 MPLS, MN 55484-9477

### (Continued on Sheet No. 8-6)

Date Filed: 11-29-18 By: Christopher B. Clark Effective Date: 01-22-19

President, Northern States Power Company, a Minnesota corporation

01-22-19 Docket No. EL18-052 Order Date:

### **DISCONNECTION NOTICE BILL FORM (Continued)**

Section No. 8

6

5th Revised Sheet No.

Canceling 4th Revised Sheet No.

### IMPORTANT PHONE NUMBERS

Electric Emergencies: 800.895.1999 24 hours, 7 days a week Natural Gas Emergencies: 800.895.2999 24 hours, 7 days a week Residential Customer Service:\* 800.895.4999 7 a.m.-7 p.m., Mon.-Fri. 9 a.m.-5 p.m., Sat. Business Solutions Center.\* 800.481.4700 8 a.m.-5 p.m., Mon.-Fri.

800.895.4949 24 hours, 7 days a week TTD/TTY Call Refore You Dig 811 24 hours, 7 days a week

### **IMPORTANT ADDRESSES**

General Inquiries\* **Payments** Xcel Energy Xcel Energy PO Box 8 PO Box 9477

Eau Claire, WI 54702-0008 Minneapolis, MN 55484-9477 xcelenergy.com

Please include stub for faster processing.

\*Register any inquiry or complaint at the above.

### **GOVERNING REGULATORY AGENCIES**

Minnesota — The Minnesota Public Utilities Commission regulates this utility and is available for mediation. MPUC: 121 7th Place E., Suite 350, St. Paul, MN 55101-800.657.3782 http://mn.gov/puc/

North Dakota — The North Dakota Public Service Commission regulates this utility and is available for mediation. NDPSC: 600 E. Blvd, Dept. 408, Bismarck, ND 58505-877.245.6685 http://psc.nd.gov/

South Dakota — The South Dakota Public Utilities Commission regulates this utility and is available for mediation. SDPUC: 500 E. Capitol Ave., Pierre, SD 57501-5070-800.332.1782 http://puc.sd.gov/

#### PAYMENT OPTIONS Learn more at xcelenergy.com/payment

Standard Payment Options: (No fees apply)

- · My Account/eBill/Mobile App View/pay your bill electronically, view energy usage and access account information.
- . Auto Pay Automatically pay your bill directly from your bank account.
- . Bank View and Pay View and pay your bills online through a third-party vendor.
- Pay By Phone Make your payment by phone from your checking or savings account by calling 800.895.4999.
- · Pay By Mail Return the enclosed envelope and attached bill stub with your payment. Apply proper postage.

Other Payment Options (Third-party fees will apply. Xcel Energy does not collect nor benefit from these fees.)

- Credit/Debit Card Payment Pay with your credit or debit card electronically in My Account/eBill/Mobile App, or by calling 888.747.1523. A processing fee is charged for each credit/debit card payment.
- Pay Stations Pay your bill in-person at a location near you. A processing fee is charged for payments made at a pay station.

Electronic Check Conversion — When you pay your bill by check, in most cases Xcel Energy will use your check information to make a one-time electronic debit from your checking account on the day we receive your check. There are no fees for this electronic conversion. In all other cases we will process your check.

Date Filed: 11-29-18 By: Christopher B. Clark Effective Date: 01-22-19

President, Northern States Power Company, a Minnesota corporation

### **ELECTRIC SERVICE AGREEMENT**

Section No. 8
1st Revised Sheet No. 7
Canceling Original Sheet No. 7



### ELECTRIC SERVICE AGREEMENT

NC Mi	IIS AGREEMENT, made this day of , , by and between IRTHERN STATES POWER COMPANY, a Minnesota corporation ("Xcel Energy") 414 Nicollet Mall, nneapolis, Minnesota 55401, and ustomer" engaged in the business of
U	ustomer engaged in the business of
WI	TNESSETH: That the parties hereto, each in consideration of the agreements of the other, agree as follows:
1.	KIND OF SERVICE: Xoel Energy agrees to supply and Customer agrees to accept electric service in the form of Phase, Wire, Alternating Current at a nominal frequency of 60 Hertz and at a nominal voltage of , for customer's use soley for the operation of electric equipment now installed by Customer on the property known as
2.	CAPACITY COMMITMENT: Xcel Energy agrees to provide and keep available throughout the term of this Agreement for Customer's use at the above location kilovolt-amperes of capacity. Xcel Energy also agrees to provide additional capacity to an aggregate of kilovolt-amperes upon reasonable notice from Customer specifying the additional amount of capacity and the date same will be required. Reasonable notice shall be construed as meaning ample time in which Xcel Energy can provide such additional capacity in its system as may be necessary.
3.	SERVICE INSTALLATION: Customer may be responsible at its cost to provide certain capabilities or conditions prior to Xcel Energy's installation of service, as provided in the General Rules and Regulations and/or in the applicable Rate Schedules of Xcel Energy's Electric Rate Book for Customer's specific service, as they now exist or may hereafter be changed, on file with the State Regulatory Commission in the state where service is provided.
4.	CHARGES: All charges applicable to Customer shall be assessed as provided in the General Rules and Regulations and/or in the Rate Schedules of Xoel Energy's Electric Rate Book for Customer's specific service as they now exist or may hereafter be changed, on file with the State Regulatory Commission in the state where service is provided.
5.	TERM: This Agreement shall commence at 12:01 A.M. on, and shall continue for a period ending at 12:01 A.M. on, and, if not then terminated by at least six months prior written notice by either party, shall continue further until so terminated; provided, that in the event Xcel Energy continues to supply electric service to Customer at this location subsequent to the termination of this Agreement, the demands billed Customer during the eleven months preceding such termination shall be used in applying the rate during the first eleven months of such continued supply of electric service. This Agreement may not be reinstated for the same service within 12 months of the termination date unless the monthly demand minimums, subsequent to the termination date, have been satisfied.
6	RATES: All rates applicable to Customer shall be assessed as provided in the General Rules and Regulations

and/or in the applicable Rate Schedules of Xcel Energy's Electric Rate Book for Customer's specific service, as they now exist or may hereafter be changed, on file with the State Regulatory Commission in the state where service is provided.

7. PAYMENT OF BILLS: All bills are for services supplied by Xoel Energy in the preceding billing period and are payable at Xoel Energy's office on or before the Date Due stated on Xoel Energy's bills to Customer. All bills will be issued to Customer at the location identified in Section 1 above, unless the Customer has given Xoel Energy written notice of a different address for billing purposes.

(Continued on Sheet No. 8-8)

Date Filed: 11-29-18 By: Christopher B. Clark Effective Date: 01-22-19

President, Northern States Power Company, a Minnesota corporation

### **SOUTH DAKOTA ELECTRIC RATE BOOK - SDPUC NO. 2**

ELECTRIC SERVICE AGREEMENT (Continued)	Section No.	8	
	1st Revised Sheet No.	8	
	Canceling Original Sheet No.	8	



8. TERMS AND CONDITIONS: The service hereunder shall be supplied for Customer's use as provided in the General Rules and Regulations and/or in the applicable Rate Schedules of Xcel Energy's Electric Rate Book for Customers's specific service, as they now exist or may hereafter be changed, on file with the State Regulatory Commission in the state where the services are provided. A copy of such Rules and Regulations and applicable RateSchedules are available from Xcel Energy. This Agreement is also subject to Section(s) appearing under the heading "Additional Terms and Conditions" on the reverse side of or attached to this Agreement. Customer agrees to use electrical service only as herein stated and will not assign this Agreement except upon written consent of Xcel Energy.

### NORTHERN STATES POWER COMPANY.

a Minnesota corporation ("Xcel Energy")

XCEL ENERGY REPRESEN	ITATIVE	CUSTOMER	
Print Full Name:		Print Full Name:	
Signature:		Signature:	
Title:		Title:	
Date:		Date:	

Form 17-6840

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(Continued on Sheet No. 8-9)

Date Filed: 11-29-18 By: Christopher B. Clark Effective Date: 01-22-19

President, Northern States Power Company, a Minnesota corporation

### **ELECTRIC SERVICE AGREEMENT (Continued)**

Section No. 8

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1st Revised Sheet No. 9

Canceling Original Sheet No. 9



### ADDITIONAL TERMS AND CONDITIONS FOR ELECTRIC SERVICE AGREEMENT

1.	CANCELLATION OF PRIOR AGREEMENT: This Agreement supersedes the agreement dated , between Xoel Energy and Customer for the supply of electric service at except that Customer billing demands during the last eleven months thereunder shall be used in applying the rate during the first eleven months of this Agreement, and except as to unpaid bills.
2.	CANCELLATION OF PRIOR AGREEMENT: This Agreement supersedes the Agreement dated, between Xoel Energy and to whose interest Customer has succeeded for the supply of electric service at except that billing demands billed during the last eleven months thereunder shall be used in applying the rate during the first eleven months of this Agreement, and except as to unpaid bills owed by
3.	REFUND: Xoel Energy agrees that if at any time prior to the expiration o ( )
-	years, commencing on the effective date of this Agreement, Customer has paid \$
	to Xcel Energy for electric service supplied under this Agreement, Xcel Energy will refund to Customer,
	without interest, the amount of \$paid as a charge for making electric service available.
4.	CANCELLATION OF MONTHLY FACILITIES CHARGE: In consideration of Xcel Energy installation of additional facilities, agrees to pay to Xcel Energy installation plus removal costs minus salvage value of the removed facilities in the event the Customer leaves the service location or does not desire the additional facilities, at any time within ten years from date of this Agreement.
5.	FACILITIES CHARGE: In consideration of Xcel Energy's installation of additional facilities to provide (Basic Section Insert) , a service not normally available,
	agrees to pay Xcel Energy the sum of \$ per month in addition to and with each monthly billing during the term hereof.
Ва	sic Section Inserts
	An excess service extension
	A specific service location (and/or route)
	<ol><li>For relocation of established distribution (and/or service) facilities</li></ol>
	Service for intermittent equipment Examples: X-ray machines, arc welders, spot welders, seam 4) welders, butt welders, etc.
	Service for special service functions Examples: duplicate facilities, special switching, control 5) equipment, etc.
	Three phase service where single phase is adequate
	<ol><li>For replacement of existing overhead facilities with underground facilities</li></ol>
	A specific service voltage
	Additional capacity at non-standard service area voltage

Form 17-6848

Date Filed: 11-29-18 By: Christopher B. Clark Effective Date: 01-22-19

10) Transformation while remaining on the Primary Distribution Voltage Rate

President, Northern States Power Company, a Minnesota corporation

Docket No. EL18-052 Order Date: 01-22-19

www.xcelenergy.com/sdcustomerforms

# ELECTRIC SERVICE AGREEMENT FOR PEAK CONTROLLED SERVICE

Section No. 8
1st Revised Sheet No. 10
Canceling Original Sheet No. 10

### Electric Service Agreement Peak-Controlled

Peak-Controlled
THIS AGREEMENT, Made thisday ofby and between NORTHERN STATES POWER COMPANY a Minnesota Corporation doing business as Xeel Energy, hereinafter called the "Company," and, hereinafter called the "Customer," engaged in the business of
WITNESSETH: That the parties hereto, each in consideration of the agreements of the other, agree as follows:
1. KIND OF SERVICE: Company agrees to supply and Customer agrees to accept electric service in the form of Phase,Wire, Alternating Current at a nominal frequency of 60 Hertz and at a nominal voltage of, for Customer's use solely for the operation of electric equipment now installed or to be installed by Customer on the property known as located at
2. ANNUAL MINIMUM DEMAND CHARGE: In consideration of the capacity commitment by Company and its investment in facilities to serve Customer, Customer agrees that if the net demand charge payments during any contract year hereunder, in accordance with the RATE below, amount to less than a minimum charge of per year, the difference between such minimum charge and said net demand charge payment shall be included in the bill for the last month of said year and Customer agrees to pay same as a charge for service rendered.
3. TERM: This Agreement shall commence at 12:01 A.M. on and shall continue for a period ending at 12:01 A.M and if not then terminated by at least six months prior written notice by either party, shall continue further until so terminated.
4. RATE: Customer agrees to qualify for and elects the rate schedule for Customer agrees to pay Company's established rate schedule in effect from time to time in this locality for such Service, the established rate schedule now in effect being the one attached hereto.  Rate Code:
5. TERMS AND CONDITIONS: The service hereunder shall be supplied for Customer's use subject to the General Rules and Regulations of Company on file with the state regulatory commission as they now exist or may hereafter be changed. A copy of such rules and regulations is available from the Company. Customer agrees to use electrical service only as herein stated and will not assign this Agreement except upon written consent of Company.
<ol> <li>MINIMUM AVERAGE MONTHLY DEMAND CHARGE DIFFERENTIAL: Company agrees that during the term of this agreement, the minimum average monthly demand charge differential between firm and controllable demand will be based on an equal weighting of each month of the year.</li> </ol>
7. MAXIMUM HOURS OF INTERRUPTION: Company agrees that the total intentional interruptions of controlled demand will not exceed hours per calendar year.
8. CONTROL PERIOD NOTICE: Company will endeavor to give Customer one hour notice of commencement of control period.
9. EXPECTED MAXIMUM DEMANDS: For the term of this agreement, customer's expected maximum <u>annual</u> demand is <u>kW</u> .  The expected maximum annual demand less the predetermined demand level is the expected maximum controlled demand. The customer's expected maximum <u>summer season</u> demand is <u>kW</u> .
<ol> <li>PREDETERMINED DEMAND LEVEL (PDL): The PDL may be revised subject to approval by Company. Customer may elect either the standard or optional arrangement as specified below.</li> </ol>
Standard: Customer agrees to limit adjusted demand to kW during control periods.

(Continued on Sheet No. 8-11)

Date Filed: 11-29-18 By: Christopher B. Clark Effective Date: 01-22-19

President, Northern States Power Company, a Minnesota corporation

Docket No. EL18-052 Order Date: 01-22-19

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## ELECTRIC SERVICE AGREEMENT FOR PEAK CONTROLLED SERVICE (Continued)

Section No. 8
1st Revised Sheet No. 11
Canceling Original Sheet No. 11

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Optional: Customer agrees to reduce adjusted demand by \_\_\_\_kW during control periods.

Customer's PDL will be the monthly adjusted demand less the agreed to load reduction. The PDL in months without a control period will not be less than the greatest PDL of all months with a control period during the preceding eleven months.

Any customer with generating equipment which is operated in parallel with Company must comply with all requirements associated with Parallel Operations specified in the General Rules and Regulations of Company.

11. TRIAL PERIOD AND CANCELLATION CHARGE: Company agrees that the first twelve months of this agreement will be a trial period. Customer must notify Company in writing to terminate this agreement during the trial period. If customer terminates this agreement during the trial period, Customer's Peak-Controlled Service or Peak-Controlled Time of Day Service bills will be recalculated using the corresponding firm rate (General Service or General Time of Day Service). Customer will be charged the difference between the recalculated amount and the amount charged under the corresponding Peak-Controlled rate. Also, customer will receive a refund for any additional charges which were assessed during the trial period due to customer failure to control load. A trial period for Peak-Controlled Service or Peak-Controlled Time of Day Service will not be available to any customer that has previously received either service.

Customer will pay a cancellation charge after the twelve month trial period, if Customer terminates this agreement or this agreement is terminated as a result of any default of Customer. The cancellation charge will be the difference between the billing amounts described above, for the most recent 18 months of Peak-Controlled Service or Peak-Controlled Time of Day Service. Customer will not receive a refund for any additional charges which were assessed during this 18 month period due to customer failure to control load.

Additionally, if at any time this agreement is terminated in any above described manner, Customer will be charged all installation and removal costs for special equipment and facilities provided by Company for Peak-Controlled Service or Peak-Controlled Time of Day Service.

- 12. CONTROL SYSTEM: Customer agrees to control loads to the limits contained in this agreement and upon notice from the Company to reduce load to levels predetermined by this agreement.
- 13. FAILURE TO CONTROL: If in any month customer fails to control load to predetermined demand level when requested by Company, the additional charge specified in the Rules for Application of Peak-Controlled Service shall be applied to the amount by which customer's maximum adjusted demand during any control period exceeds predetermined demand. If customer incurs three failures to control load to predetermined demand level when requested by Company, the Company reserves the right to renegotiate the predetermined demand level or remove customer from Peak-Controlled Service. In a case where customer is removed from Peak-Controlled Service, customer will be subject to a cancellation charge specified in customer's Electric Service Agreement.
- 14. GENERATING CUSTOMER CHARGE: Customer choosing the Optional Predetermined Demand Level agrees to pay Company \$\(\to\) per month for additional metering and billing expenses related to the use of customer-operated generating equipment to reduce adjusted demand during control periods, as described in the Rules for Application of Peak-Controlled Service.

NORTHERN STATES POWER COMPANY	CUSTOMER	
Ву	Ву:	
Title:	Title:	
Date:	Date:	

Date Filed: 11-29-18 By: Christopher B. Clark Effective Date: 01-22-19

President, Northern States Power Company, a Minnesota corporation

## ELECTRIC SERVICE AGREEMENT FOR ENERGY CONTROLLED SERVICE

Section No. 8
1st Revised Sheet No. 12
Canceling Original Sheet No. 12

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Premise No.		
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### Electric Service Agreement Energy-Controlled

THIS AGREEMENT, Ma	de this	day of	by and	between NORTHERN STA	
a Minnesota Corporation, l business of	nereinafter called	l the "Company," an	ıd	, hereinafter called the "Co	astomer," engaged in the
WITNESSETH: That the	parties hereto, ea	ch in consideration	of the agreements	of the other, agree as follow	5:
Alternating Current at a no	minal frequency	of 60 Hertz and at a	a nominal voltage o	pt electric service in the form of, for Customer' ne property known as	s use solely for the
facilities to serve Customer with the RATE below, amo	, Customer agree ount to less than e payment shall l	es that if the net den a minimum charge	nand charge payme ofp	r commitment by Company; ents during any contract year er year, the difference betwe h of said year and Customer	hereunder, in accordance en such minimum charge
TERM: This Agreement ending at 12:01 A.M     By either party, shall continuation			and if not then t	and shall contin	nue for a period oths prior written notice
4. RATE: Customer agrees Company's established rate effect being the one attache	schedule in effe	et from time to time		. C such Service, the established	ustomer agrees to pay d rate schedule now in
Regulations of Company or rules and regulations is avai	n file with the st lable from the C nditions" which	ate regulatory comm company. This agree are attached to this a	ission as they now ement is also subje Agreement. Custo	stomer's use subject to the C exist or may hereafter be ch ct to Sections(s) appear mer agrees to use electrical s by.	anged. A copy of such ing under the heading
	verage monthly (	demand charge diffe		L: Company agrees that dur m and controllable demand t	
7. MAXIMUM HOURS O		ION: Company ago	ees that the total in	stentional interruptions of ec	ntrolled demand will not
8. CONTROL PERIOD N	OTICE: Comp	any will endeavor to	give Customer or	e hour notice of commence	ment of control period.
	nual demand les	s the predetermined	demand level is th	mer's expected maximum <u>an</u> se expected maximum contro	
10. PREDETERMINED I	DEMAND LEV	EL (PDL): The PD	L may be revised s	ubject to approval by Comp	my.
For the term of the control periods.	iis Agreement, C	Customer agrees to li	mit adjusted dema	nd tokW during	
A	h	inmant mhish is an	anned in marrilal mi	ith Company must comple o	nish all canningments

### (Continued on Sheet No. 8-13)

associated with Parallel Operations specified in the General Rules and Regulations of Company.

Date Filed: 11-29-18 By: Christopher B. Clark Effective Date: 01-22-19

President, Northern States Power Company, a Minnesota corporation

Northern States Power Company, a Minnesota corporation Minneapolis, Minnesota 55401

### **SOUTH DAKOTA ELECTRIC RATE BOOK - SDPUC NO. 2**

## ELECTRIC SERVICE AGREEMENT FOR ENERGY CONTROLLED SERVICE (Continued)

Section No. 8
4th Revised Sheet No. 13
Canceling 3rd Revised Sheet No. 13

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11. TRIAL PERIOD AND CANCELLATION CHARGE: The first twelve months of this agreement will be a trial period. Customer must notify Company in writing to terminate this agreement during the trial period. If Customer terminates this agreement during the trial period, Customer's Energy-Controlled Service bills will be recalculated using the firm rate (General Time of Day Service). Customer will be charged the difference between the recalculated amount and the amount charged under the Energy-Controlled rate. Also, Customer will receive a refund for any additional charges which were assessed during the trial period due to customer failure to control load. A trial period for Energy-Controlled Service will not be available to any customer that has previously received this service.

Customer will pay a cancellation charge after the twelve month trial period, if Customer terminates this agreement or this agreement is terminated as a result of any default of Customer. The cancellation charge will be the difference between the billing amounts described above, for the most recent 18 months of Energy-Controlled Service. Customer will not receive a refund for any additional charges which were assessed during this 18 month period due to customer failure to control load.

Additionally, if at any time this agreement is terminated in any above-described manner, Customer will be charged all installation and removal costs for special equipment and facilities provided by Company for Energy-Controlled Service.

12. CONTROL SYSTEM: Customer agrees to control loads to the limits contained in this agreement and upon notice from the Company to reduce load to levels predetermined by this agreement.

13. FAILURE TO CONTROL: In any month customer fails to interrupt load when requested by Company, except as provided for under Emergency Service described in the rate schedule, the additional demand charge specified in the Terms and Conditions of Service for Energy-Controlled Service as well as the Emergency Service energy charge per kWh shall be applied to customer's maximum adjusted demand and energy used during the interrupt period. If customer incurs three such failures to interrupt load when requested by Company, the Company reserves the right to remove customer from Energy-Controlled Service. In a case where customer is removed from Energy-Controlled Service, customer will be subject to a cancellation charge specified in customer's Electric Service Agreement.

	NORTHERN STATES POWER COMPANY	CUSTOMER	
Ву:		Ву:	
Title:		Title:	
Date:		Date:	

Date Filed: 11-29-18 By: Christopher B. Clark Effective Date: 01-22-19

President, Northern States Power Company, a Minnesota corporation

### **SOUTH DAKOTA ELECTRIC RATE BOOK - SDPUC NO. 2**

# CUSTOMER DEPOSIT SLIP Section No. 8 4th Revised Sheet No. 14 Canceling 3rd Revised Sheet No. 14

### DP004 - 004ResDepositPaid

PTJ Type: LO (On Demand-Pick) Letter Code: DP004

PTJ Class: CRED
Deposit: \$xx
Interest Rate: xx%
Date Paid: xx/xx/xxxx

### Dear Customer:

Thank you for providing a payment for the security deposit on your account. It will earn interest and be repaid once you close your account and settle your final bill, or after you have established good credit with us.

Your state's utility commission determines the interest rate your deposit earns.

This deposit is not a payment for your energy use and does not reduce your account balance. If your service is disconnected at any point, however, the security deposit may be applied against the amount you owe.

Please note the following:

 Your deposit may be refunded, plus interest, if a minimum of 12 months of consecutive prompt payments are made on the account depending on your state regulations.

To discuss the deposit please contact us at 800.895.4999 so that we may assist you with your account.

Sincerely.

Xcel Energy

Residential Credit and Collections

(Continued on Sheet No. 8-15)

Date Filed: 11-29-18 By: Christopher B. Clark Effective Date: 01-22-19

President, Northern States Power Company, a Minnesota corporation

Docket No. EL18-052 Order Date: 01-22-19

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### LANDLORD-NEW OCCUPANT APPLICATION

Section No. 8
4th Revised Sheet No. 15
Canceling 3rd Revised Sheet No. 15

Service Request Application	
CD   MI   MN   ND   NM   SD   TX   WI	
2 v	I Enorm
( A	<b>cel</b> Energy®
RES	PONSIBLE BY NATURE*
Residential Service	
Application for new occupants	
Welcome to Xcel Energy. We look forward to serving your energy needs. Please fill out the application below and return it to us in your information. If applicable, any service fees and/or deposits will invoice on your first statement.  In order to protect your identity and be compliant with Federal Trade Commission Rules, we will be asking you for your Social Secun number or in state-issued ID. This information is used by Xcel Energy generally for identification purposes, such as to verify your identity when later discussing information with you related to your account.	rity number, driver's license
Date to start billing at your new address	
Owner or property manager name Phone	
Uwner or property manager name Fnone	
Customer information	
Primary customer	
First name Middle initial Last name	
Social security number or Driver's license or state ID number	
Home phone Cell phone	
Email	
Secondary customer	
First name Middle initial Last name	
Social security number or Driver's license or state ID number	
Home phone Cell phone	
Email	
O	
Service information	
Previous address City S	tateZIP
Do we need to end billing at previous address? ☐ Yes ☐ No If yes, what date is this effective?	
	nt or unit number
City State	ZIP
Mailing address if different City S	tateZIP
Regarding deposits	
In Colorado, Texas and New Mexico our customers may be required to pay a deposit. We will hold the deposit until you have mad on-time payments or if the account is closed. You have the option for us to run a credit check to see if the deposit can be waived credit check you must initial here, sign below and provide your Social Security number in the space provided above. Initials	If you would like us to run a
Signatures	
Tenant signature D	ate
MOVEMENT	ate
Please note: We will require the tenant's signature if they are requesting we run a credit check. We will process requests effect or up to 45 days in the future. It is the responsibility of the customer to contact Xeel Energy in a timely manner, to begin or end se	tive the date we are notified,

Date Filed: 11-29-18 By: Christopher B. Clark Effective Date: 01-22-19

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President, Northern States Power Company, a Minnesota corporation

Xcel Energy\*

### **OVERHEAD SERVICE FORM**

Section No. 8 Original Sheet No. 16

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OVERHEAD SE	RVICE FORM				
In consideration	of Northern States Power (	Company	a Minnesota co	moration ("X	cel Energy") extending its
		onipany,			_wire overhead service available
to (Customer)			_		
				10% A	
at (Service Addr the sum of	ess)			(City)	
	al Consess by (if other than	about)		_ Dollars (\$	,
Address (if other	cel Energy by (if other than	above)		City	
	ith the following terms:			City	
iii doodi danoe ii	ar are rollowing terms.				
Credit Approval:					
	bove amount hereby ackno	wledned o	n hehalf of You	Enermy by	
	-	_			
					ownership interest in said facilities
					mer's and Xoel Energy's rights and
					lities are subject to additional terms ate Schedules of Xcel Energy's
					after be changed, on file with the
	commission in the state wh			or may nere	alter be changed, on life with the
		he cost of	relocating any p	ortion of sai	d overhead facilities from the
Company's desi	gnated location needs.				
Dated this	day of				
	Customer: Print Full Nan	ne			
	Signature				
	V 15 5 5:45				
	Xcel Energy Rep: Print F	uli Name			
	Signature				
s	Specific service location	or route	\$		Relocation of overhead lines
*		or route	*		
S	Excess distribution const	truction	\$		Three phase service requested
•					where single phase is adequate
S	Excess service extension	1	\$		Specific service voltage requested
-			-		
\$	Temp. svc.	(VA	\$		Other, explain
		Phase			-
		ess than	one year		
		More than	one year		
		Transform	ers required		
Xcel Energy Rep	presentative			Xcel Energ	y Work Order
Construction \$		Removal :	\$		Total \$
Form 17-2758					

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President, Northern States Power Company, a Minnesota corporation

Docket No. EL18-052 Order Date: 01-22-19

www.xcelenergy.com/sdcustomerforms

### UNDERGROUND SERVICE FORM

Section No. 8
Original Sheet No. 17

Xcel Energy
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### UNDERGROUND SERVICE FORM

inderground service available to (Customer)			
it (Service Address)		(City)	
he sum of		Dollars (\$	)
ill be paid to Xcel Energy by (if other than a	bove) Address (if other than		
bove)		City/State/Zip	
n accordance with the following terms:			
-			

Receipt of the above amount hereby acknowledged on behalf of Xcel Energy by

- The Customer hereby grants Xcel Energy the right, privilege and easement to install, operate and maintain its underground facilities on the property as described above and/or the approximate location as shown on the attached "Exhibit A".
- 2. The Customer also agrees that, prior to Xoel Energy starting work, Customer shall ensure that (a) the route of Xoel Energy's underground installation shall be accessible to Xoel Energy's equipment; (b) all obstructions shall be removed from such route at no cost or expense to Xoel Energy; (c) all privately-owned underground facilities such as sewer, water, sprinkler systems, invisible fences, or gas, electric or communication lines are marked or exposed; (d) ground elevation along the route shall not be above or more than four (4) inches below the finished grade; and (e) the area under the transformer pad shall be compacted to at least 2000 lbs./so. ft.
- agrees to pay all additional costs incurred by Xoel Energy because of (a) surface or subsurface conditions that impair the installation of underground facilities, such as rock formations, etc., and (b) sidewalks, curbing, black top, paying, sod or other landscaping and obstructions along the cable route. Xoel Energy will backful trench with existing soil. Restoration of construction area on Customer property is the responsibility of the Customer.
- Xoel Energy is not responsible for any Customer-owned underground facilities not marked or exposed at the time service is installed.
- 5. The underground installation may be subject to a winter construction charge if construction occurs between October 1 and April 15. agrees to pay this charge if Xoel Energy determines winter conditions, as defined in the General Rules and Regulations of Xoel Energy's Electric Rate Book as they exist at the time the underground facilities are installed. Xoel Energy will waive the winter construction charge if prior to October 1st the Customer is ready to accept electrical service, has executed this form and has notified Xoel Energy in writing that the requirements of Paragraph 2 hereof have been
- The underground facilities installed by Xcel Energy, shall be the property of Xcel Energy and any payments made by the Customer, or their Customer's contractor, shall not entitle the Customer to any ownership interest or rights therein.
- 7. The Customer agrees to pay the cost of Installing or relocating any portion of said underground facilities from the Company's designated location, if relocation is made to accommodate the customer's needs, or necessary because of Customer alterations to the grade, additions to structures, installation of patios, decks or gardens or any other surface or subsurface condition that makes maintenance of Xoel Energy's facilities impractical.
- 8. Customer must provide, at minimum, the following clearance around the transformer: front, 10 feet, sides and back, 2 feet. EXCEPTION: side facing building must have 30° clearance. These clearances must be at the same grade as the transformers. If screening is to be used, the area in front of the transformer must be left open or a hinged door, easily operable by one person, must be provided. The area must be accessible 24 hours a day.

(Continued on Sheet No. 8-18)

Date Filed: 11-29-18 By: Christopher B. Clark Effective Date: 01-22-19

President, Northern States Power Company, a Minnesota corporation

Docket No. EL18-052 Order Date: 01-22-19

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### **UNDERGROUND SERVICE FORM (Continued)**

Section No. 8 Original Sheet No. 18

🕜 Xcel E	nergy*				
\$	Excess U.G. Distributi (Primary Cable)	on Lateral		construction Ch	arge
\$	Excess U.G. Service L U.G. Service Lateral	ateral	\$ Specific	Service Location	on or Route with Underground
•	(Secondary Service F	rom Utility Pole)	şreplace	Overnead Line	war ondeglound
\$	U.R.D. Install Including U.G. Distribution Later			ary Service	KVA
•	(Primary Cable)	d	\$Other (E	xpiain)	
Trench Ft.			\$ TOTAL		
Applicable  Dated this	day of		Not Applicable  Dated this	day of	
Customer			Contractor		
	Print Full Name	Signature	Print Fu	II Name	Signature
Customer Rep			Contractor Rep		
	Print Full Name	Signature	Print Fu	II Name	Signature
v	D		Xoel Energy Work C	order#	
Xcel Energy Re					
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Construction \$				= Tota	ıs

By: Christopher B. Clark Effective President, Northern States Power Company, a Minnesota corporation Date Filed: 11-29-18 Effective Date: 01-22-19

Order Date: 01-22-19 Docket No. EL18-052

# UNDERGROUND GAS AND/OR ELECTRIC DISTRIBUTION AGREEMENT FOR RESIDENTIAL, COMMERCIAL AND/OR MIXED USE DEVELOPMENTS

Section No. 8 Original Sheet No. 19

INDERGROUND GAS A RESIDENTIAL, COMME				
AGREEMENT made this				States Power Company, a
Minnesota corporation (ウ	(cel Energy") 414 N			
		, ( Develope	") (collectively, the "Part	ies ).
WHEREAS, Developer ha				
	underground electri	c distribution systen	n ("System") and provide	electric service
("Service") to design and install	underground natura	l gas main(s) syster	n ("System") and provide	e natural gas service
("Service")			, _,,	
to serve certain propertie				
, located in		, in the County of		, State of
and described more spe eference (hereinafter ref			eto as Attachment A, inc	corporated herein by
NOW, THEREFORE, in o				er contained to be kept
			MIS.	
	•			Xcel Energy's tariff(s) on
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(Continued on Sheet No. 8-20)

4.0 TERMS AND CONDITIONS. The System and Service hereunder shall be supplied for a residential and/or commercial customer's use (as applicable) as provided in the General Rules and Regulations, and/or in the Rate Schedules of Xcel Energy's Electric or Gas Rate Book as they now exist or may hereafter be changed, on file with the state regulatory commission in the state where service is provided.

Date Filed: 11-29-18 By: Christopher B. Clark Effective Date: 01-22-19

President, Northern States Power Company, a Minnesota corporation

Docket No. EL18-052 Order Date: 01-22-19

www.xcelenergy.com/sdcustomerforms

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# UNDERGROUND GAS AND/OR ELECTRIC DISTRIBUTION AGREEMENT FOR RESIDENTIAL, COMMERCIAL AND/OR MIXED USE DEVELOPMENTS (Continued)

Section No. 8 Original Sheet No. 20

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- 4.1 Developer represents and warrants to Xoel Energy that it is the owner, or authorized agent of the same, of the Development Property. Developer warrants that it has full right, power and authority, and has received all required approvals to enter into this Agreement and to perform fully its obligations hereunder.
- 4.2 Developer grants Xoel Energy the exclusive right to distribute the Service elected under this Agreement to all residential, commercial and industrial building structures within the Development Property. If another entity distributes electric-rated Service elected under this Agreement to any building structure within the Development Property, then the Developer may be required to reimburse Xoel Energy for Xoel Energy's costs in the design and installation of the System in order to provide the Service. If another entity distributes natural gas-related Service elected under this Agreement to any building structure within the Development Property, then the Developer will be required to reimburse Xoel Energy for Xoel Energy's costs in the design/material and installation of the System in order to provide the service. Xoel Energy will determine the costs eligible for reimbursement in accordance with Minnesota Statutes, Minnesota Public Utilities Commission Rules, and its prevailing tariff provisions for the specific utility service.
- 4.5 Prior to the installation of said System, Developer shall, at no cost or expense to Xcel Energy, grant such easement rights as Xcel Energy may require for the installation, operation, and maintenance of said System, will provide permanent access to said System and grants Xcel Energy the right to install, operate and maintain said System on the Development Property.
- 4.6 Xoel Energy shall endeavor to coordinate the installation of the System with the activities of the Developer in the area to be served; provided, however, Xoel Energy shall not be required to install said System in segments smaller or larger than considered economically feasible by Xoel Energy. Xoel Energy shall not be responsible for any damages resulting from delay in completing the installation of the System contemplated herein, whether such delay is due to casualty, labor dispute, weather or similar or dissimilar causes beyond the reasonable control of Xoel Energy.
- 4.7 Developer agrees that, prior to Xcel Energy starting work on any segment of the System, Developer shall establish grades in the utility easement and System route which shall not be above or more than four (4) inches below the finished grade. In addition: (1) Developer will ensure the route of the System shall be accessible to Xcel Energy's equipment; (2) all obstructions shall be removed from such route by Developer at no cost or expense to Xcel Energy; (3) Xcel Energy agrees to contact the state utility locating service to locate third party utility facilities (phone, cable, etc) on Development Property, however, Xcel Energy is not responsible for any damage to Developer-owned underground facilities not exposed or located at the time System and Service is installed; (4) Developer shall place marker stakes at all lot comers; and (5) Developer agrees to contact Xcel Energy prior to road base construction and install conduit crossings to locations on Development Property designated by Xcel Energy. Improperly installed conduits may result in additional charges to Developer.
- 4.8 Developer agrees to pay all installation costs in excess of normal installation costs incurred by Xcel Energy because of: (1) delays caused by Developer; (2) surface or subsurface conditions that impair the installation of underground facilities, such as rock formations, etc.; (3) paving of sidewalks, streets, alleys, curbing, blacktop, paving, sod or other landscaping and obstructions along the Service route, prior to the installation of said System; or (4) specific route or preferred locations of underground System facilities made to accommodate the needs of Developer. Xcel Energy will backfill trench with existing soil. If additional backfill material is needed, e.g. sand, etc., Developer will incur additional charges. Compaction along Service route and restoration of the construction area on Development Property is solely the responsibility of Developer.

(Continued on Sheet No. 8-21)

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# UNDERGROUND GAS AND/OR ELECTRIC DISTRIBUTION AGREEMENT FOR RESIDENTIAL, COMMERCIAL AND/OR MIXED USE DEVELOPMENTS (Continued)

Section No. 8 Original Sheet No. 21



- 4.9 The installation of the underground System may be subject to a winter construction charge if it is installed between October 1st and April 15th. Developer agrees to pay this charge in advance of construction if Xoel Energy determines winter conditions exist when the System facilities are installed. Xoel Energy will waive the winter construction charge if prior to October 1st the Developer is ready to accept Service, executes this form, and notifies Xoel Energy in writing that the requirements of the Agreement have been fulfilled.
- 4.10 The System facilities installed by Xcel Energy shall be the property of Xcel Energy, and any payments made by the Developer, its contractors, or customers shall not entitle Developer, its contractor, or customers to any ownership interest or rights therein.
- 4.11 Developer agrees to maintain a minimum of 18-inch cover over all Xoel Energy natural gas Service laterals and 24-inch (at final grade) cover over natural gas main System facilities after installation. Developer agrees to maintain a minimum of 30-inch cover over electric primary cable and minimum of 24-inch cover over secondary cable (Service laterals).
- 4.12 Developer agrees to pay the cost of relocating any portion of said System facilities where the relocation was made to accommodate the needs of Developer or required because of subsequent alterations to any property within the Development Property.
- 4.13 For natural gas System and Service, Developer agrees to maintain sufficient space and support as designed by Xoel Energy for installation of Xoel Energy metering equipment. In addition, Developer agrees that this space shall be located a minimum of three (3) feet from electrical equipment, windows, downspouts, or air intakes as specified in the national fuel gas code, Section 2.7.2.
- 4.14 For electric System and Service, Developer agrees to provide the following minimum clearance around the transformer: front, 10 feet; sides and back, 2 feet; with the following exception: side facing building must have 30" clearance. These clearances must be at the same grade as the transformers. If screening is to be used, the area in front of the transformer must be left open or a hinged door, easily operable by one person, must be provided. This area must be accessible 24 hours a day. Xoel Energy will not be responsible for costs to repair obstruction if minimum clearance is not present.
- 4.15 Developer agrees to begin using service within 90 days after Xoel Energy completes System and Service installation. If Developer fails to use any of said Service, Xoel Energy may charge Developer: (i) the reasonable cost of installing the System, less any customer contribution made; or (ii) the Monthly Minimum Charge plus any applicable surcharges or taxes.
- 4.16 If Xcel Energy is unable to secure upon reasonable terms and conditions from the appropriate governmental unit, the permits, licenses, or authority necessary for the installation and operation of the System, this Agreement shall be void and neither Party hereto shall have rights, duties or privileges hereunder.
- 4.17 If Developer modifies the scope of work after this Agreement is executed, the Developer is responsible for all costs associated with the agreed-upon modification.
- 5.0 ABANDONMENT; ASSIGNMENT. Developer agrees that if Developer or Xcel Energy terminates Service, Xcel Energy has the right to abandon its System facilities in place. Developer will not assign this Agreement except upon written consent of Xcel Energy, which shall not be unreasonably withheld.

### (Continued on Sheet No. 8-22)

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### UNDERGROUND GAS AND/OR ELECTRIC DISTRIBUTION AGREEMENT FOR RESIDENTIAL, COMMERCIAL AND/OR **MIXED USE DEVELOPMENTS (Continued)**

Section No. 8 Original Sheet No. 22

$\boldsymbol{c}$	Xcel Energy*
6.0	<b>ENTIRE AGREEMEN</b>
	constitutes the entire

NT. This Agreement, together with all documents referenced herein or attached hereto, agreement between the Parties relating to the transaction described herein and supersedes any and all prior oral or written understandings. No addition to or modification of any provision hereof shall be binding unless (a) provided for in writing and signed by both Parties or (b) as provided in the General Rules and Regulations and/or in the Rate Schedules of Xcel Energy's Electric or Gas Rate Book for Customer's specific service, as they now now exist or may hereafter be changed, on file with the state regulatory commision in the state where service is provided.

7.0 GOVERNING LAW. This Agreement shall be interpreted and governed by the laws of the state in which the Development Property is located.

8.0 ADDITIONAL TERMS. Additional terms, if any, are included in Attachment A, which is incorporated herein by reference.

Developer	Northern States Power Company, a Minnesota ("Xcel Energy")
(NAME)	
(COMPANY)	(NAME)
(ADDRESS)	(ADDRESS)
(CITY, STATE, ZIP CODE)	(CITY, STATE, ZIP CODE)
SIGNATURE: PRINT FULL NAME: DATE:	SIGNATURE: PRINT FULL NAME: DATE:

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President, Northern States Power Company, a Minnesota corporation

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Form 17-1905

### RESIDENTIAL UNDERGROUND SERVICE CONTRACT

Section No. 8 Original Sheet No. 23



### MINNESOTA, NORTH DAKOTA & SOUTH DAKOTA RESIDENTIAL UNDERGROUND SERVICE CONTRACT

Customer: Please Print Full Name	Date Requested	
	1	
Service Address	Home Phone	
	1	
City State Zin	Work Phone	

In this agreement, Northern States Power Company, a Minnesota corporation ("Xoel Energy") and the Customer ("I" or "my") agree as follows:

- Request for Electric Service. I request that Xcel Energy install an underground electric service at the service address designated above, consisting of 120/240 volt, 1 phase, 3 wire. Xcel Energy agrees to install or have installed the facilities for electric service. I grant Xcel Energy any right, privilege or easement necessary to install, operate, own and maintain its electric service on the property.
- 2. Installation Requirements. I agree that prior to Xoel Energy starting work: (1) the route of Xoel Energy's service installation will be accessible to Xoel Energy's equipment; (2) I will remove all obstructions from the route at no cost or expense to Xoel Energy; (3) I will clearly expose all septic tanks, drainfields, sprinkler systems, water wells, owner-installed electric or pipeline facilities, invisible fence, or other Customer-owned facilities in the installation route; and (4) the ground elevation along the route will not be above or more than four inches below the final grade. I agree Xoel Energy is not responsible for damage to Customer-owned underground facilities not exposed at the time of installation. Xoel Energy will contact the state utility location service to locate third party utility facilities (phone, cable, etc) on my property.
- 3. Installation Cost Contribution. I agree to pay an installation cost contribution provided in the Customer Charges section below and as provided in the General Rules and Regulations and/or in the Rate Schedules of Xcel Energy's Electric Rate Book for customer's specific service, as they now exist or may herafter be changed, on file with the state regulatory commission in the state where service is provided. I understand that I must pay this amount before Xcel Energy will install the electric service. I understand Winter Construction Charges may apply if I have not signed and returned this agreement and I have not forwarded my electrical inspection to Xcel Energy by October 1. I agree to pay Winter Construction Charges if Xcel Energy determines winter condition exists when the underground facilities are installed and I have not forwarded my electrical inspection to Xcel Energy by October 1.
- 4. Restoration. Xoel Energy will restore the boulevard, and will backfill the service trench on my property with existing soil. I am responsible for final compacting, loaming, seeding, sodding or watering of the service trench at my expense. I will also be responsible for restoration in areas where I have exposed my own underground facilities listed above.
- Ownership of Facilities. The underground electric facilities installed by Xoel Energy shall be the property of Xoel Energy and any payments made by me or my contractor shall not entitle me or my contractor to any ownership interest or rights therein.
- 6. Relocating Facilities. I agree to pay the cost of relocating any portion of said underground facilities made to accommodate me or required due to altering of grade, additions to structures, installations of patios, decks, gardens, sidewalks, curbing, paving, blacktop, sod, landscaping or any other surface or subsurface condition which makes maintenance of Xcel Energy's facilities impracticable.

### (Continued on Sheet No. 8-24)

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### **SOUTH DAKOTA ELECTRIC RATE BOOK - SDPUC NO. 2**

## RESIDENTIAL UNDERGROUND SERVICE CONTRACT (Continued)

Section No. 8 Original Sheet No. 24

0	Xcel Energy
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7. Underground Residential Service Rate; Xcel Energy's Tariff. I agree to pay applicable monthly rates related to underground residential service as provided in the General Rules and Regulations and/or in the Rate Schedules of Xcel Energy's Electric Rate Book for Customer's specific service, as they now exist or may hereafter be changed, on file with the state regulatory commission in the state where service is provided.

CUSTOMER CHARGES - the charges set forth herein comply with the Standard Installation and Extension Rules, as provided in the General Rules and Regulations and/or in the Rate Schedules of Xoel Energy's Electric Rate Book for Customer's specific service, as they now exist or may hereafter be changed, on file with the state regulatory commission in the state where service is provided.

\$	Replace overhead service line with underground service line
\$	Winter Construction Charge
\$	Preferred Service Location Charge
\$	Other Charges
\$	TOTAL AMOUNT DUE PRIOR TO CONSTRUCTION
•	•

Print Full Name Customer Signature Xcel Energy Rep		Date	
Acei Ellergy Nep	Print Full Name	Signature	
Reminder: Before Xcel E your payment.	nergy will perform the work you	must sign an	d return this agreement with
Xoel Energy Work Order#		Rate Code	
Form 17-5709	White - Customer		Yellow – Xoel Energy

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Date Filed: 11-29-18 By: Christopher B. Clark Effective Date: 01-22-19

President, Northern States Power Company, a Minnesota corporation

### STATEMENT OF WORK REQUESTED

Section No. 8 Original Sheet No. 25

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Xcel Energy*				
STATEMENT OF WORK REQUE	STED			
DATE: WORK REQUESTED BY: WORK LOCATION: ADDRESS:		.20		
CONSISTING OF:				
or the "Company") shall be the pro- to any ownership interest or right to facilities and services provided thre the General Rules and Regulation customer's specific service, as the commission in the state where ser The undersigned hereby requests	perty of the Company a herein. Customer's and ough the facilities are su s and/or in the Rate Sch y now exist or may here vice is provided. and authorizes Northen	wer Company, a Minnesota corporat and any payment by customer shall d Company's rights and obligations subject to additional terms and condi- thedules of Xoel Energy's Electric Ra eafter be changed, on file with the si	not entitle customer with respect to the ions as provided in ste Book for late regulatory	
in accordance with the following te	rms:		(\$)	
Receipt of the above amount here	by acknowledged on be	ehalf of the Company by		
Northern States Power Company, a Minnesota corporation ("Xoel En	Custo ergy")	omer		
Print Full Name and Title	Print I	Full Name and Title (if applicable)		
Signature	Signa	ature		
FOR XCEL ENERGY USE Xcel Energy Representative		Xoel Energy Work Order	#	
Construction\$	Removal \$	Total \$		
Form 17-7012				

By: Christopher B. Clark Effective President, Northern States Power Company, a Minnesota corporation Date Filed: 11-29-18 Effective Date: 01-22-19

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